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July 31, 2010

Claire Jones  
Shropshire Tourism  
Grove House  
8 St. Julian's Friars  
Shrewsbury  
Shropshire  
SY1 1XL

Dear Claire

We just wanted to write to tell you and all at Shropshire Tourism how very pleased we are with all that you have done to help us get the Bed and Breakfast and Holiday Barn at Knockin up and running.

When we saw our logos and website for the first time, it made us feel, well, to be honest, words can't describe the excitement. It's as if it all came together at once. Numerous people, including family, friends, colleagues, etc. have said what a brilliant and amazing website it is. One feedback that we had came from a professional website designer who described it as "fantastic".

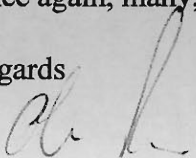
When we first met you it all seemed so overwhelming to take in, but you and your team took away this anxiety by guiding us step-by-step through all the stages. Whilst taking our own ideas and suggestions on board along with your own ideas, suggestions and expertise, we have now seen our project come to fruition.

We know we have sent numerous e-mails between you and the team and it's so comforting to know that when we have problems and are unsure of things or whatever, we know we have a team of professional people to turn to who are always willing and ready to help. Through this help, we will soon be on Google Maps and Yell.com!! We already have a nice advert in the local "Telescope News" for Knockin and surrounding areas.

To say that we are pleased with our four-star grading would be an understatement. Our thanks also must go to Sandra Marsh for making us feel comfortable and taking our apprehension away when she came to officially grade us for the Bed and Breakfast. What a true professional, she didn't miss anything!! We value her suggestions and tips to enhance our business further.

Once again, many, many thanks to you all.

Regards



Colin and Wendy Pearce