



## DIRECT TOURISM SERVICES Pet Friendly Scheme



Checklist to completed and handed to Assessor at beginning of assessment.

**IMPORTANT:**

- Items *in italics* below should be prominently displayed on a notice board or included in a SEPARATE folder for Pet Friendly Information – or could be included with Walker Friendly and/or Cyclist Friendly information.
- All items of equipment under 'Facilities and Services' below must be available in a box clearly labelled 'Pet Friendly'.

| Minimum Requirements  | Operator to check | Assessor to verify |
|---|-------------------|--------------------|
| <b>Pre-arrival/Operational Matters</b>  |                   |                    |
| <ul style="list-style-type: none"> <li>• Following information to be clearly stated on websites/in brochures and confirmed to guests at time of booking:               <ul style="list-style-type: none"> <li>• Type/size/number of pets accepted</li> <li>• In-house policies. e.g. no pets in dining room, pets to be kept on leads in garden, policies on pets sleeping in bedrooms, damages/breakage etc.</li> <li>• Owners should be advised if they are expected to bring throws to protect furniture.</li> <li>• Charges for pets and what is included.</li> <li>• Pre-buying pet food service to be available, charge may be made.</li> </ul> </li> </ul> |                   |                    |
| • Suitable fencing where dogs have access to garden/external areas.   |                   |                    |
| • Any hazards for pets identified, safety equipment/procedures in place.  |                   |                    |
| • If kennels provided guests to have 24 hour access and kennels to be secure from access by non-residents.  |                   |                    |
| • In serviced accommodation rooms allocated should be on ground floor if possible, or close to external access.   |                   |                    |
| • In serviced accommodation and self-catering, where cleaners or other staff have access, signs to be available indicating where pets are in rooms and whether it is safe to enter to be provided.  |                   |                    |
| • If specific rooms are allocated for guests with pets, this should be clear to guests at time of booking.  |                   |                    |
| <b>Facilities and Services</b>  |                   |                    |
| • Food and water bowls for sole use of each pet in residence.   |                   |                    |
| • Space in a refrigerator for pet food storage, in separate containers or in a separate fridge.   |                   |                    |
| • Washable feeding mat if animals allowed to eat in bedrooms.   |                   |                    |
| • For dogs: scoop and disposal bags, and dedicated bin for waste disposal.  |                   |                    |
| • For cats: litter tray, litter scoop, disposal bags, and dedicated disposal bin  |                   |                    |
| • For dogs and cats, one of following: leads, toys, chews/treats, bedding. Charges may be made for bedding and chews/treats.  |                   |                    |
| • Facilities for washing pets including towels.   |                   |                    |
| • Torch and nightlights on request.   |                   |                    |
| <b>Information</b>  |                   |                    |
| • <i>Variety of walks suitable for pets e.g. walks from door, on flat, hill walks, in parks etc</i>   |                   |                    |
| • <i>Details of pet walking and pet sitting services (if available).</i>  |                   |                    |
| • <i>Nearest vet (with out of hours contact details), pet shops and shops selling pet food including directions and opening times.</i>  |                   |                    |
| • <i>Contact details of public transport, shuttle buses where available, and taxis and details of pet policies.</i>   |                   |                    |
| • <i>Information on attractions, pubs, restaurants etc which accept pets including distances, directions, opening times and any restrictions on pet types and sizes.</i>  |                   |                    |
| • <i>Nearest Tourist Information Centre/Point including location, directions, opening times, contact numbers.</i>   |                   |                    |
| • Up to date events list.   |                   |                    |
| <b>Departure</b>  |                   |                    |
| • All areas used by pets during stay to be thoroughly cleaned. All odours and hairs to be removed.  |                   |                    |